

# **TEAM: COMMUNICATION CONVEYORS DEVELOPING A STRATEGIC PLAN FOR COMMUNICATION WITHIN MAPCL**

## **Team Members:**

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This team examined different methods of communication, such as training and discussion, and enhancing the MAPCL web site. It was noted that communication must be a two-way street throughout the agency and its employees, from Front Line Employees to Senior Management. CPO has implemented strategies across the agency for increased communication through availability, such as, regular attendance at all SSW meetings as well as Supervisory meetings. Further, CPO attends each NVCI course throughout the year, (once per month), for one hour, to discuss various relevant issues occurring within the agency or throughout the sector of Community Living.



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